



Welcome Back!!!

We are working with families and friends to create safe, physically distant outdoor and indoor visiting opportunities. These visits are dependent on certain federal, state and community COVID-19 requirements, as well as the facility COVID-19 status and staffing levels. The visits are subject to change without notice. *CMS has indicated that preference for visitation should take place OUTSIDE whenever possible.* Thank you for following these guidelines and keeping safety a number one priority!

Residents have a health screen at least daily. If any resident is off baseline or not feeling well, we will ask you to reschedule your visit.

General Guidelines for All Visitation:

- Scheduled visits will be held from 9 to 11 a.m., 1 to 4 p.m. and 6 to 8 p.m. Sunday through Saturday. Special considerations may be made during different times as staffing allows.
- Visits will be scheduled in one-hour increments, depending on availability. Visits may be extended with prior authorization by administration.
- All visitation appointments **must** be made at least 24 hours prior to the visit to ensure staffing availability. This is for both outdoor and indoor visits.
 - Contact the facility Monday through Friday to schedule your appointments.
- If the resident and visitor are fully vaccinated, they can choose to have close contact (including touch) without the resident wearing a mask, while in the designated visitation room. Both the resident and visitor should perform hand-hygiene before and after.
- Always wear your mask from the entrance to the designated visit space and while returning to the exit. Masks must be worn when any member of the party is unvaccinated (including residents and visitors).
- We will provide you a clean mask during your visit.

Only **3 visitors** are allowed for each resident per visit.

- The facility may limit the number of visitation sessions that can be held at the same time to ensure that all residents have an opportunity for visitation sessions with family and friends and to allow for appropriate sanitation between visits.
- In consideration of infection control standards and social distancing requirements, these limitations may be amended by the administrator on a case-by-case basis (i.e. a special event such as a birthday).
- Children are allowed. It is not recommended children under 2 wear a mask which may place the child at risk for exposure, so visits are at the discretion of the parent/guardian. All other children must be able to wear a mask and all children must be able practice good infection control such as not touching/hands to self, wear mask, sanitize, pass entrance screen, etc.



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- Please arrive 10 minutes prior to your scheduled appointment and wait in your vehicle. Please call the facility and let them know you have arrived. Unfortunately, delays in the process may result in shortened visits.
- As soon as they are able, staff will complete the screen and have you sign the visitation agreement. Staff will provide educational material to you prior to your visit regarding COVID-19, hand hygiene, cough etiquette and maintaining at least 6 foot social distancing.
 - What you should know about COVID-19 to protect yourself and others
 - Stop the Spread of Germs.
 - Face Mask Dos and Don'ts
- You will then be escorted to the resident's room where you need to remain until visit is over. Exit the facility via the front entrance without having any contact with other residents.
- Resident will be provided a mask if unvaccinated or chooses to wear one and hand sanitizing. Masks must be worn when any member of the party is unvaccinated (including residents and visitors).
- Visits will occur with discreet oversight of our staff to ensure that safety practices are always followed.
- Pets are allowed during indoor and outdoor visitation. The pet may only visit the intended resident. Avoid pet engagement with other persons not included in the visitation session.
- If the facility is restricted to outdoor visits according to the guidelines:
 - During outdoor visits, visitors cannot enter the building for any reason. Please use the restroom before you come for a visit.
 - On inclement weather days or when temperature is too hot or too cold, we will reach out to you to reschedule (unless indoor visits are allowed).
- Visits for unvaccinated residents will be discontinued when the county positivity rate rises above 10% and less than 70% of facility residents have been vaccinated.
 - If there is a positive case on the wing/hallway of your loved one, visits will be suspended during the outbreak status.

We are grateful that this opportunity is now available. PLEASE, if any visitor develops COVID symptoms within 48-hours after their visit or is notified of exposure in the 14-days prior to the visit to a person who has tested positive, they must report these symptoms or exposure to us immediately so we may institute contact tracing measures. It may impact all our residents.